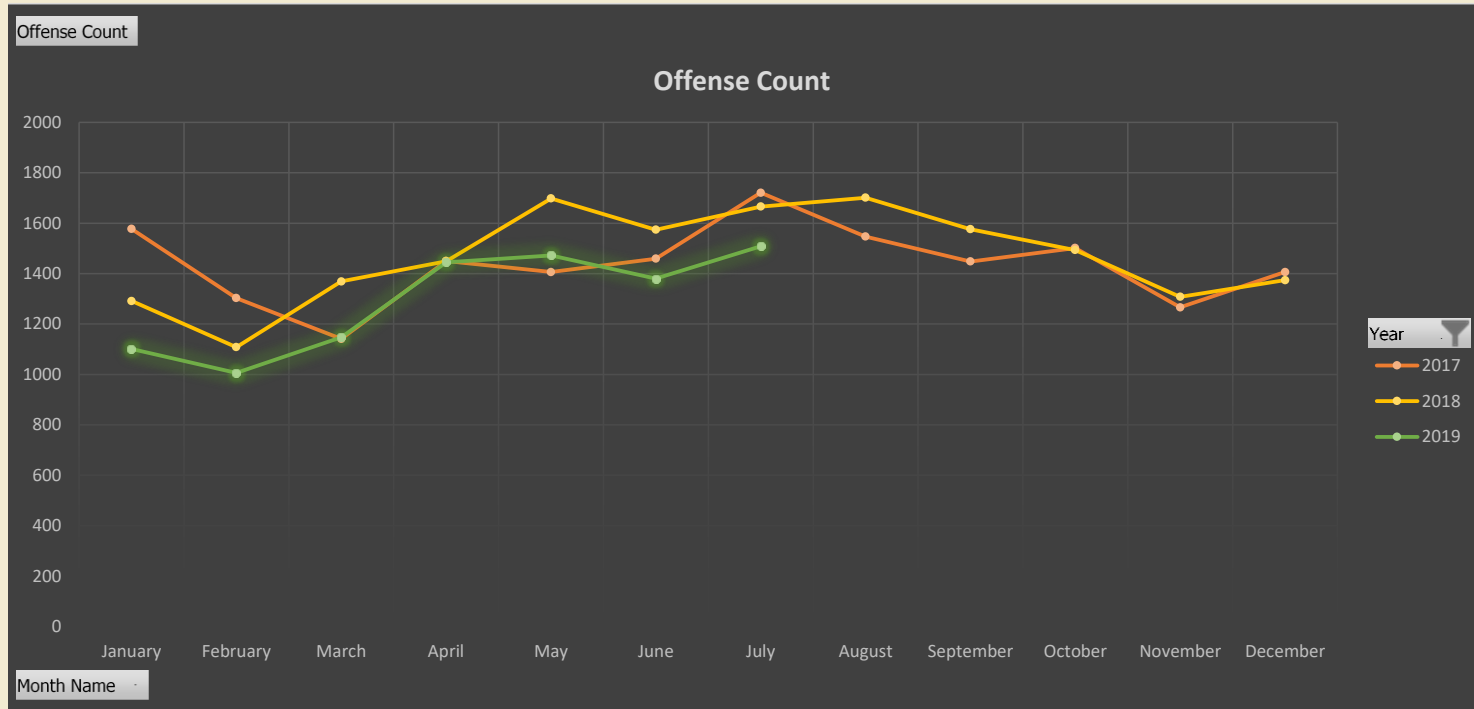


Rockford Police Department

Rockford Police Department

NIBRS Group A Offense Count 2017-2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	1577	1303	1141	1450	1406	1459	1721	1547	1448	1501	1266	1406	17225
2018	1291	1108	1369	1449	1698	1574	1666	1701	1576	1493	1308	1374	17607
2019	1101	1006	1147	1445	1472	1380	1508						9059
District 1	461	413	489	543	686	584	691						3867
District 2	381	317	385	523	460	446	464						2976
District 3	259	274	269	377	324	347	353						2203
Unknown		2	4	2	2	3							13
Grand Total	3969	3417	3657	4344	4576	4413	4895	3248	3024	2994	2574	2780	43891

Rockford Police Department

Group A Comparison

Violent Crimes / Property Crimes

	Last 2 Weeks			Last 28 Days			Current Year		
	Jul 18, 2019 - Jul 24, 2019	Jul 25, 2019 - Jul 31, 2019	% Change	Jul 04, 2018 - Jul 31, 2018	Jul 04, 2019 - Jul 31, 2019	% Change	Jan 01, 2018 - Jul 31, 2018	Jan 01, 2019 - Jul 31, 2019	% Change
Violent Crimes (09A-B, 11A-D, 13A, 120)	33	40	21%	182	158	-13%	1255	1031	-18%
Property Crimes (220, 23A-H, 240)	100	117	17%	517	411	-21%	3277	2793	-15%
Violent Crimes: Murder / Manslaughter, Sex Crimes, Aggravated Assault, Robbery									
Property Crimes: Burglary, Theft, Motor Vehicle Theft									

Rockford Police Department

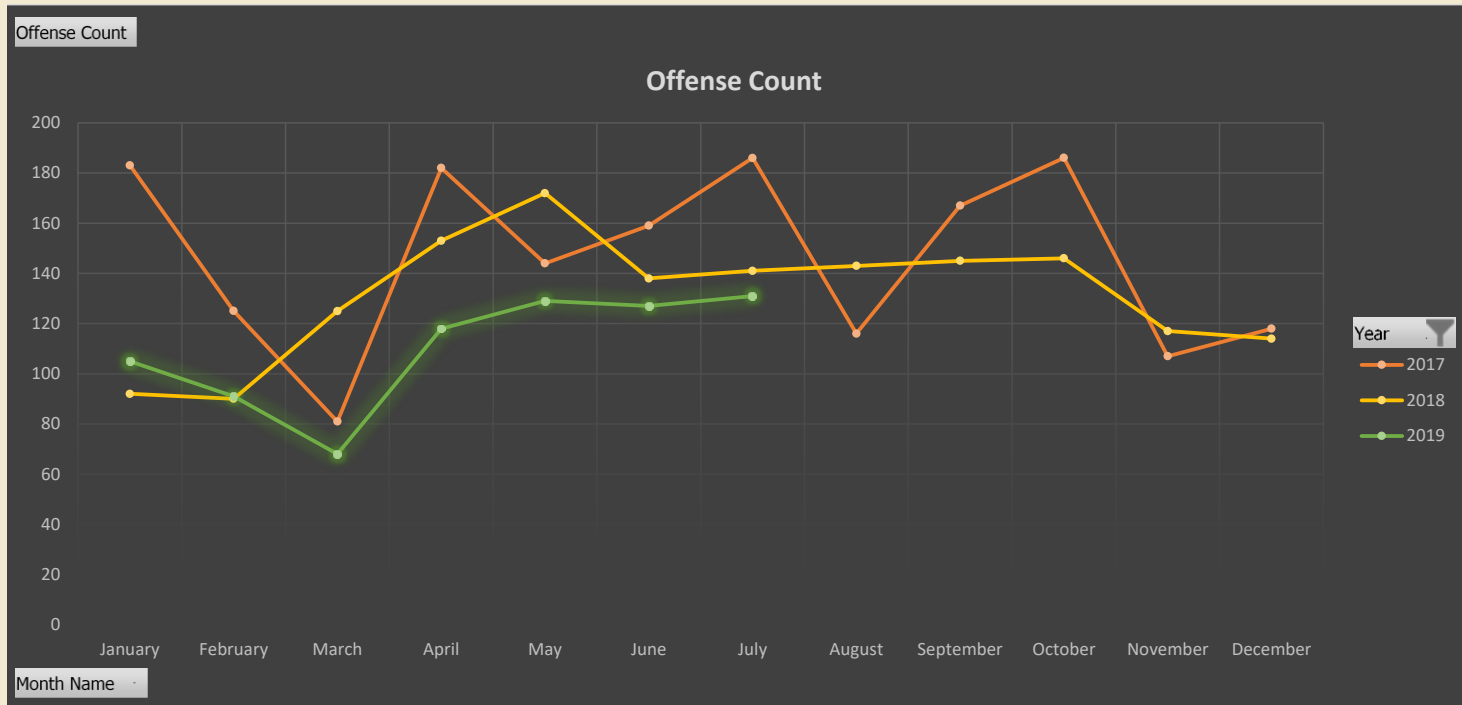
Aggravated Battery / Shots Fired 2017-2019

CITY OF ROCKFORD GUNFIRE					
GUNFIRE	2017	2018	2018 YTD	2019 YTD	% Change
Shot Spotter Calls for Service for Gunfire (8100)	x	624	278	457	64.39%
Calls for Service for Gunfire (1410)	3,918	2,682	1,613	1,173	-27.28%
Calls for Service for Gunfire Total	3,918	3,306	1,891	1,630	-13.80%
Shots Fired Incidents Including Homicide	592	497	288	227	-21.18%
Victims Struck by Gunfire Including Homicide	150	125	69	52	-24.64%
Guns Recovered	242	223	127	89	-29.92%

Please note the Shot spotter % Change is grayed out because of the unfair comparison. We didn't really fully start until April last year.

Rockford Police Department

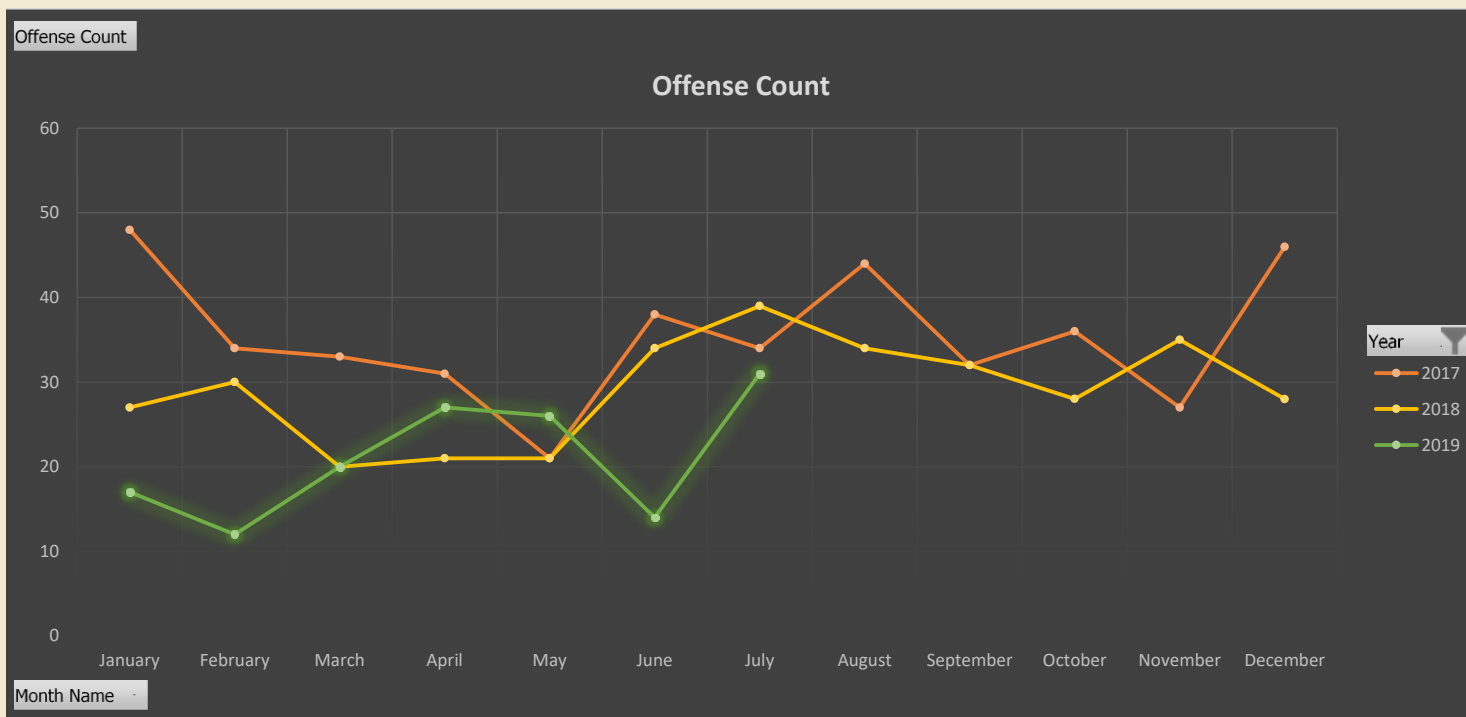
Aggravated Assault 2017 - 2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	183	125	81	182	144	159	186	116	167	186	107	118	1754
2018	92	90	125	153	172	138	141	143	145	146	117	114	1576
2019	105	91	68	118	129	127	131						769
District 1	62	43	29	63	68	71	66						402
District 2	36	33	30	42	43	35	38						257
District 3	7	15	9	13	18	21	27						110
Grand Total	380	306	274	453	445	424	458	259	312	332	224	232	4099

Rockford Police Department

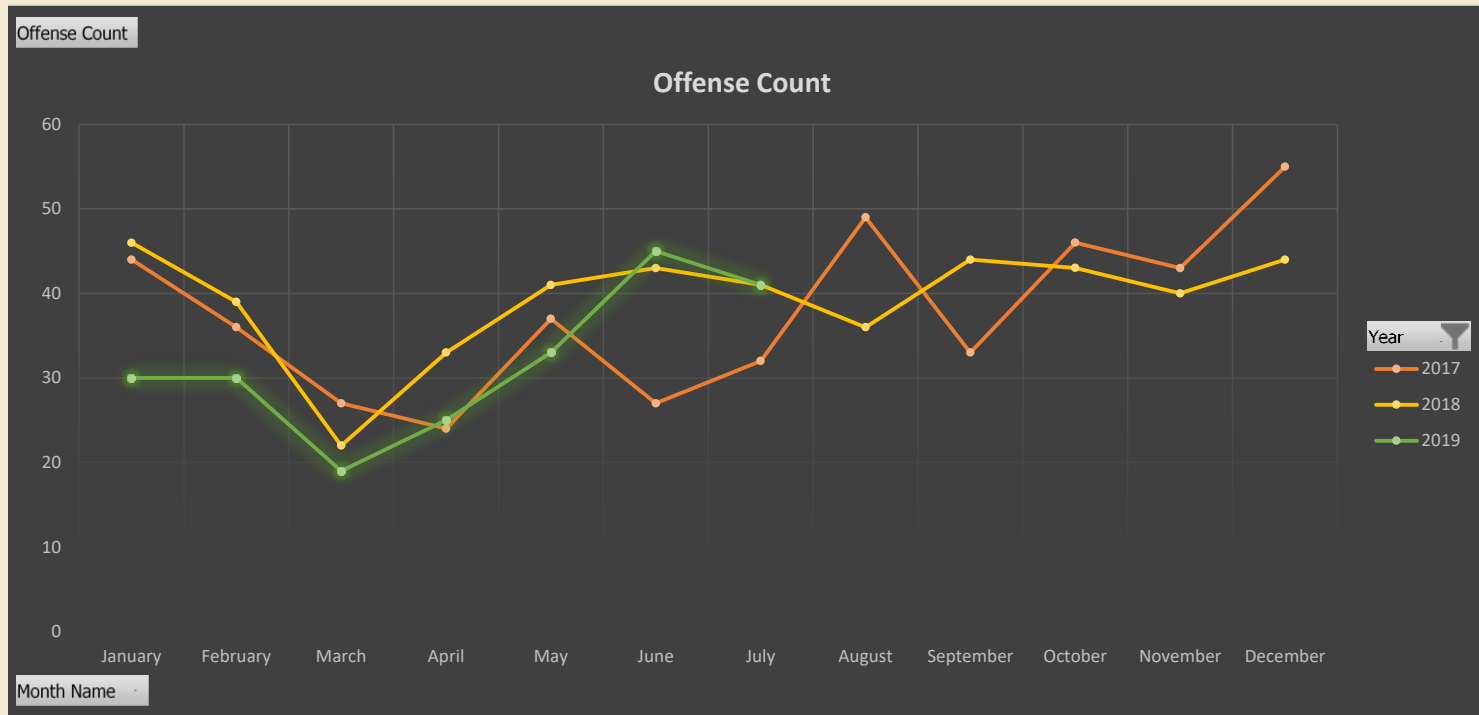
Robbery 2017 - 2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	48	34	33	31	21	38	34	44	32	36	27	46	424
2018	27	30	20	21	21	34	39	34	32	28	35	28	349
2019	17	12	20	27	26	14	31						147
District 1	6	3	10	11	14	9	15						68
District 2	7	6	9	9	6	4	12						53
District 3	4	3	1	7	6	1	4						26
Grand Total	92	76	73	79	68	86	104	78	64	64	62	74	920

Rockford Police Department

Auto Thefts 2017 - 2019



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2017	44	36	27	24	37	27	32	49	33	46	43	55	453
2018	46	39	22	33	41	43	41	36	44	43	40	44	472
2019	30	30	19	25	33	45	41						223
District 1	14	7	5	5	10	16	21						78
District 2	8	10	6	10	17	16	11						78
District 3	8	13	8	10	6	13	9						67
Grand Total	120	105	68	82	111	115	114	85	77	89	83	99	1148

Rockford Police Department

Accomplishments

- ORCHID Neighborhood Group Ice Cream Social
- 14th. Street Community Coffee Event
- Winn-Rock Youth Police Academy
- Bear Family McDonald's Backpack Giveaway
- Rosecrance Kids Group Theater Event
- Winsome Acres Block Party
- Bookerfest Information Booth
- District One Bingo
- West Gateway Neighborhood Summer Picnic
- Olympic Day Event in Cooperation with Rockford Park District
- Battle of the Badges Blood Drive
- Career Day with Northern Illinois University and RPS 205
- Stay Cool with the Cops Ice Cream and Fire Hydrant parties
- Joe Sosnowski's Kids Health and Safety Fair
- YMCA's Togetherhood Program
- IDOT Speed Awareness Day Campaign
- Rockford Safety Camp Kids Bicycle Rodeo
- Texas Roadhouse Special Olympics Benefit
- Family to Family Kids Program

Rockford Fire Department

PRESENTED BY:
Derek Bergsten-Fire Chief

- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department
Key Strategic Initiatives
2019

Rockford Fire Department

Scorecard

Area of Focus	Metric/Program	Definition	Standard/Goal	Current Performance
Response Times	Call Answer Time	911 calls answered in 10 seconds or less	90%	83.02%
	Total Response Time	911 call received to first unit on scene in 8:12 or less	90%	91.09%
EMS	Utstein Rating	Cardiac Survival Rate	31.8%	26.10%
	EMS Customer Service	Overall customer experience rating	95%	94.11%
	Mobile Integrated	Reduction of hospital admissions	25%	22%
Fire/Fire Prevention	Fire Dollar Save Ratio	Percentage of property value saved from structure fires	90%	93.18%
	Arson Clearance Rate	Percentage of arson incidents cleared by arrest/NTA/intervention	15%	27.59%
	Inspections	General inspection performed within the last four years	95%	72.50%
	Smoke Alarm/Battery Program	Average number of homes visited monthly with Smoke Alarms installed or batteries replaced	30	23

Rockford Fire Department

Incidents

Incident Type	2018	2019	% Change	Diff
Fire	470	402	-14.47%	-68
EMS & Search and Rescue	13,532	13,254	-2.05%	-278
Hazardous Condition	295	387	31.19%	92
Service/Good Intent Call	1,936	2,034	5.06%	98
False Alarm & False Call	918	1,016	10.68%	98
Other Incident Type	43	44	2.33%	1
Total	17,194	17,137	-0.33%	-57
Average per Day	81.10	80.83	-0.33%	-0.27

Incident Type	5 yr Avg	2019
Fire	405	402
EMS & Search and Rescue	12,774	13,254
Hazardous Condition	310	387
Service/Good Intent Call	1,633	2,034
False Alarm & False Call	910	1,016
Other Incident Type	52	44
Total	16,084	17,137

Rockford Fire Department

Achievements

- Emergency Management Preparedness Grant 3rd quarter submission successful
- Public Assessment submission to IEMA for disaster reimbursement for the City of Rockford
- StormReady designation renewal
- Conducted joint training with Police Department on Command Vehicle
- Received grant for Community Specific training from the Emergency Management Institute for next June

Rockford Fire Department

Areas of Improvement

- In RFP process for Fire Station Alerting system
- Upcoming oral interviews for firefighter position
- New County/City ESDA position
- 911 CAD implementation: currently in training and configuration stage

Public Works

PRESENTED BY:
Mark Stockman
Director

- **Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation**
- **Improved infrastructure & redevelopment to attract businesses to the City of Rockford**
- **Street maintenance program which provides commuters with clean, safe and well-maintained streets**
- **Operate and maintain the public water system in a manner that protects public health and enhances the community**
- **Maintain a stormwater management program that protects the public and the environment while enhancing the community**

Street & Transportation

Mitch Leatherby – Street & Transportation
Superintendent

Street & Transportation

Dashboard

		2019 Avg Monthly Target	Jan	Feb	Mar	Apr	May	Jun	Jul	YTD AVE
Street Operations	Unresolved Pothole Requests	100	49	147	529	291	371	168	64	231
	Potholes Patched	6250	5683	7144	18939	16776	9666	8355	6075	10377
	Arterial Pothole Req. - % Completed <= 10 Days	90%	100%	97%	79%	30%	59%	41%	41%	64%
	Res. Pothole Req. - % Completed <= 30 Days	90%	100%	97%	56%	23%	41%	37%	33%	55%
	# Trees Trimmed	200	129	84	319	204	200	210	90	177
	# Trees Removed	50	7	7	50	46	43	37	79	38
	# Trees Planted	70				0	0	71		71
	Unresolved Forestry Prune or Removal Requests	150	51	53	72	126	64	165	197	104
	Total Requests	600	224	638	1368	635	671	595	573	672
	Total Unresolved Requests	250	39	233	592	457	519	286	313	348
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%	N/A	N/A	N/A	88%	100%	100%	100%	97%
	% Signals Repaired Compared to Reported	95%	100%	100%	99%	99%	99%	99%	98%	99%
	% Signals Replaced Compared to Reported	95%	100%	100%	83%	100%	75%	100%	50%	87%
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	100%	100%	100%	100%	100%	100%	100%	100%
	% of City Street Light Outages Responded in ≤ 5 days	95%	100%	100%	100%	100%	100%	100%	100%	100%
	% Sign Repaired/Replace to Reported	95%	80%	100%	100%	100%	100%	100%	100%	97%
	% Signs Repair/Replace Responded in ≤ 5 days	95%	100%	100%	100%	100%	100%	100%	100%	100%

Street & Transportation Achievements

- Parking Lot #37 (S. Main St. and Rock St.) landscaping project completed
- Final phase of the 2019 City-Wide Bike Route Signing Project completed. Overall, 201 new signs installed since the Fall of 2018 along designated routes throughout the City.
 - Examples include:



Street & Transportation

Achievements Cont'd

- Continued paved storm water ditch cleaning citywide



Street & Transportation

Achievements Cont'd

- **Street Department** continues to address pothole patching city-wide taking requests from the public as well as proactively addressing problem areas that continue to emerge. A total of 6,075 potholes were patched with 145 tons of hot patch material applied during the month. Patch crews have continued to work diligently to keep pace with incoming requests from the public month to month while completing requests from prior months:

Open pothole requests

- March 529
- April 291
- May 371
- June 168
- July 64



Street & Transportation

Work in progress

- Pothole patch crews will continue to actively target specific areas that require patching while responding to service requests from the public.
- Planning for the Pioneer parking deck elevator modernization project with fabrication currently underway. Construction work is scheduled to begin late summer / early fall.
- Continue debris/silt removal throughout drainage channels city-wide.
- Fall tree planting program underway.

Water Division

PRESENTED BY:
Kyle Saunders, Water Superintendent

Water Division

Dashboard

Monthly Performance		2019 Monthly Target	Feb	Mar	Apr	May	Jun	Jul	2019 YTD Average	2018 YTD Average
Water Operations	Distribution	Emergency Repair Time (hours)	2	4.0	4.0	5.0	4.0	4.0	4.1	2.1
		% of Total Repairs That Are Planned	70%	44%	54%	93%	82%	87%	72%	70%
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	19	25	10	10	9	14	27
		# of Winter Backlog Jobs	130	84	90	62	11		57	37
		Water Main Flushed (mi)	40				74	80	81	
	Field Services	Total Work Orders	1800	1233	1690	1928	1907	1935	1595	1869
		Days Priority S /O Outstanding	30	21	11	4	5	12	10	9
		Backlog of Priority S /O	50	7	7	7	21	16	12	10
	Production	Maintenance Work Orders	200	93	114	134	166	108	85	111
		Service Pressure Excursions	45	15	23	14	23	25	44	22
		% Preventative Maintenance	60%	35%	25%	42%	57%	55%	30%	43%
		# of Water Quality Complaints	3	0	0	0	0	0	0	2
		% Design Demand	100%	139%	125%	137%	88%	88%	92%	115%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	2.3%	2.5%	2.3%	2.9%	2.5%	2.4%	2.5%
		Operating Revenue, % of Plan	95%	102%	102%	102%	100%	100%	98%	100%
		Number of New Water Accounts	5	0	8	8	16	71	39	21

Water Division

#WATERNERDS at Work



ICYMI: #rkfdwater
participated in the hydrant
parties hosted by Rockford
Fire.



Water Division

Accomplishments:

- Excellent Quality, Stable Pressure and Sufficient Supply
- Energy Savings PDA (Meter Replacement)
- IEPA SRF Lead Service Line Replacement Grant
- 2019 Neighborhood Water Main Replacement
- S. Church and Court Street Water Main Replacement
- U29 EHZ Relocation
- UCMR4 Testing

Areas of Improvement:

- Cedar Street Masonry Repairs
- Wentworth Tower Rehab
- U39 Radium Treatment Design
- ISO Fireflow Testing Program
- Illinois Ave, Indiana Ave, Michigan Ave Water Main Replacement
- 22nd Ave and 7th Street Water Main Replacement

Engineering Division

PRESENTED BY:
Timothy Hinkens, P.E.
City Engineer

Engineering Division

Dashboard

Monthly Performance		2019 Monthly Target	Jan	Feb	Mar	Apr	May	Jun	Jul
ROW/Development/Stormwater	# of Site Plans Reviewed	7	1	1	7	14	15	20	28
	% of Site Plans Reviewed in less than 14 days	95%	100%	100%	100%	100%	100%	100%	100%
	# of Development Plans Reviewed	1	2	0	0	1	0	0	0
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	NA	NA	100%	NA	NA	NA
	# of ROW/DWY Permits Issued	100	90	51	94	280	178	166	160
	% of ROW/DWY Permits Issued in 1 day	95%	100%	100%	100%	100%	100%	100%	100%
	ROW/DWY Permits Closed	100	0	0	79	154	79	115	244
	ROW/DWY Permits Still Open	700	869	1028	1044	1168	1256	1285	1237
	Detention Basins Inspected (odd years)	60	0	0	0	57	37	58	81
	Detention Basins Requiring Follow-up (odd years)				NA	NA	NA	1	5
	Industrial High Risk Inspections On-Site	9	9	14	8	9	9	10	11
	Erosion Control Inspections On-Site (5 Winter; 25- S /S /F)	25	6	6	13	21	26	15	20
	New Illicit Discharge (IDDE) Investigations	1	2	2	1	0	3	4	2
	IDDE Investigations w/in 72 hrs	100%	100%	100%	100%	100%	100%	100%	100%
	IDDE Investigations Unresolved	8	6	6	7	6	6	7	8
	Stormwater Samples Taken (15-Sp; 15-F; 40 Trib)	NA		10	0	4	21	0	0
	SWPPP Reviews	3	1	0	2	1	2	19	19
	Stormwater Service Requests	20	10	14	25	20	47	53	55
	SW Requests Generated Proactively (>50% of Total)	50%	3	2	4	2	12	38	18
	SW Requests Generated Reactively (<50% of Total)	50%	7	12	21	18	35	15	37
	Clogged/Sunken Inlets Invest. w/in 24 hrs of Request	100%	100%	100%	100%	100%	100%	100%	100%
	Other Stormwater Requests Invest. w/in 1 week of Request	100%	100%	100%	100%	100%	100%	100%	100%
	Street Sweeping (mi)	Varies			10	243	277.7	317.70	111.00

Capital Improvement Program

Accomplishments

- IDOT Projects
 - North Main Street Corridor – Significantly complete; final restoration nearing completion
 - West State Street Phase 2 – Land Acquisition to be completed by Summer; Utility relocation to follow; Roadway Construction in 2020
 - IL-2 & US-Bypass-20 Interchange Reconstruction – Construction is currently underway of the ramp portions; 3 year project total
 - East State Street Resurfacing (Mill Road to Bell School Road) - IDOT pushed Letting back to late 2019
 - East State Street Widening (Bell School Road to I-90 Ramps) – Construction completed
- Neighborhood Program
 - 14 of 14 Ward Plans completed- construction underway
 - Neighborhood priority allocation projects identified- Bruce St. construction under way
 - Construction this summer

Capital Improvement Program

Updates Continued

- Capital Roadway Projects
 - Commercial & Industrial Street Program: Blackhawk Park Ave. construction complete
 - Arterial & Collector Street Program: School Street, Pierpont Avenue, Sandy Hollow all under design; Lyford Road is under construction
- Highway Bridge & Structure Repair
 - Seminary Street Bridge over Keith Creek – currently under design, construction in 2020
 - Jefferson St. Bridge over Kent Creek- construction this summer
 - 15th Avenue Bridge over Rock River Repairs – currently awaiting federal funding award
 - 1st Street & 2nd Street Bridges over the UP Railroad – currently petitioning the ICC to have UP replace
 - Bridge Repairs under design
- Stormwater & Drainage
 - Gregory Heights Drainage Improvements – Currently under land acquisition phase
 - Keith Creek Bank Stabilization – Phase 1 substantially complete; Phase 2 construction substantially complete
- Sidewalk & Active Transportation
 - East & West State Street Sidewalk TAP Project – Currently under design; construction in Fall 2019
 - City-Wide sidewalk improvements: Currently under design, construction this summer

Capital Improvement Program

Updates Continued

- Capital Lighting & Traffic Signals Program
 - New Towne Pedestrian Signals – under design; Construction in Summer
 - Charles Street & 10th Street Traffic Signals – under planning phase
- Community Enhancement & Economic Development
 - Mercy Way and Lyford Road – Construction complete
 - Strathmoor Drive Extension – Currently under design; out to bid in August; Construction in 2019 & 2020
 - Roxbury Road Lighting- Design substantially complete; out to bid in August; Construction in 2019 & 2020
 - Chestnut Street Bridge Multi-Use Path – Currently under design; Construction in Fall 2019

Community and Economic Development Department

PRESENTED BY:

Mark Williams

Economic Development Manager

CEDD - Economic Development

Scorecard

Economic Development Data Quarterly Performance		2019 Annual Target	First Quarter		Second Quarter		Third Quarter to 8/7/19		Fourth Quarter		Year to Date	
			Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual	Goal	Actual
Commercial New and Retained Projects		20	5	3	5	8	5	4	5	0	20	15
Industrial New and Retained Projects		12	3	3	3	3	3	1	3	0	12	7
New and Retained Jobs		800	200	107	200	458	200	89	200	0	800	654
Total Investment	Private Investment	\$ 145,000,000	\$ 2,518,669		\$ 61,177,284		\$ 1,894,490		\$ -		\$ 65,590,443	
	Public Investment		\$ 42,204		\$ 120,799		\$ 322,008		\$ -		\$ 485,011	
	Percentage, Public Investment		1.68%		0.20%						0.74%	

CEDD - Economic Development

2nd & 3rd Quarter 2019 Achievements

- Competitive Economic Development Projects
 - Estwing Retention/Expansion
 - Collins Aerospace/Expansion
- Small Business and Entrepreneur Development
 - Facilitated the introduction and networking of “The Garage” into the Rockford Entrepreneur/Innovation Ecosystem
- CDBG Economic Development Assistance Provided
 - Minglewood on Broadway façade improvement
 - Crust n Crumbles redevelopment for move to indoor city market
- Property Redevelopment/Repurpose
 - 134 North Main Development Agreement Approved with Joseph James Partners LLC
- Marketing and Outreach
 - Attended the ICSC RECON event in Las Vegas – largest retail-developer trade show in the USA
 - Attended monthly meetings/luncheons with Chicago Regional Commercial and Industrial Brokers and Site Selectors

CEDD - Economic Development

2nd & 3rd Quarter 2019 Achievements

- Brownfields Redevelopment
 - Robert Wilhelmi appointed as Brownfields Redevelopment Specialist in the Economic Development Division
 - City awarded \$300,000 from USEPA for Assessment targeting South Main Street Corridor
 - City was awarded \$450,000 from USEPA Revolving Loan Funds to be used for Barber Colman – Phase I
- Doing Business in Rockford
 - 18 Business First appointments held
 - DCEO minority small business funding event held to present info on \$15M grant opportunity - 200 attendees
 - Facilitated a full day tour/meetings with DCEO Director Erin Guthrie
 - Assisted in Think Big Entrepreneur Fest & Expo - 500+ attendees, 100 vendors and 26 speakers
 - Hosted a Small business forum on the topic of Cannabis and Hemp - 200+ attendees. Rep. Maurice West presented on new cannabis legislation and Stacy McCaskill presented on hemp

Construction & Development Services

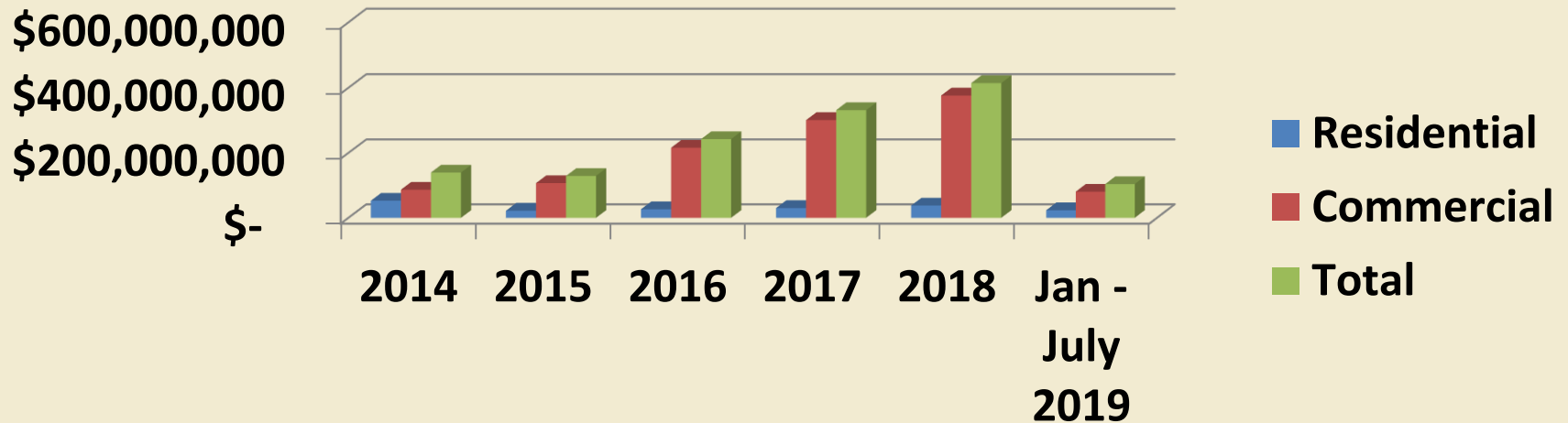
PRESENTED BY:

Nelson Sjostrom, Building Code Official, CDS Manager

CEDD - Construction & Development Services

Construction Valuations(Residential & Commercial)

**Residential & Commercial Project Valuations
from January 2014 thru July 2019**

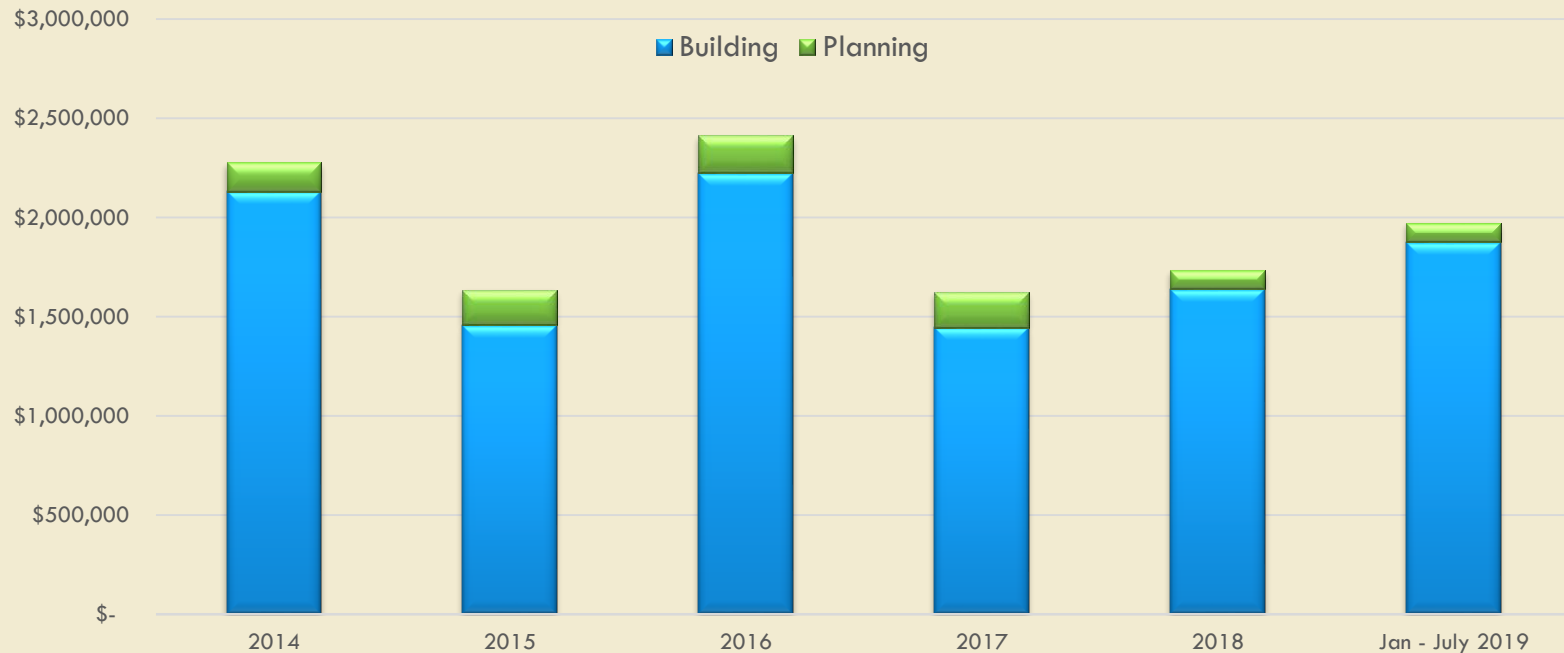


Construction Valuations from January 2014 thru July 2019

	2014	2015	2016	2017	2018	Jan - July 2019	% Change reflects the time period of January - July 2018 compared to January - July 2019
Residential	\$ 52,796,024	\$ 22,098,220	\$ 26,486,997	\$ 30,205,802	\$ 37,842,914	\$ 23,427,275	-8.89%
Commercial	\$ 86,746,135	\$ 107,000,438	\$ 216,061,659	\$ 301,340,980	\$ 376,412,421	\$ 80,525,602	-70.09%
Total	\$ 139,542,159	\$ 129,098,658	\$ 242,548,656	\$ 331,546,782	\$ 414,255,335	\$ 103,952,877	-64.76%

CEDD - Construction & Development Services

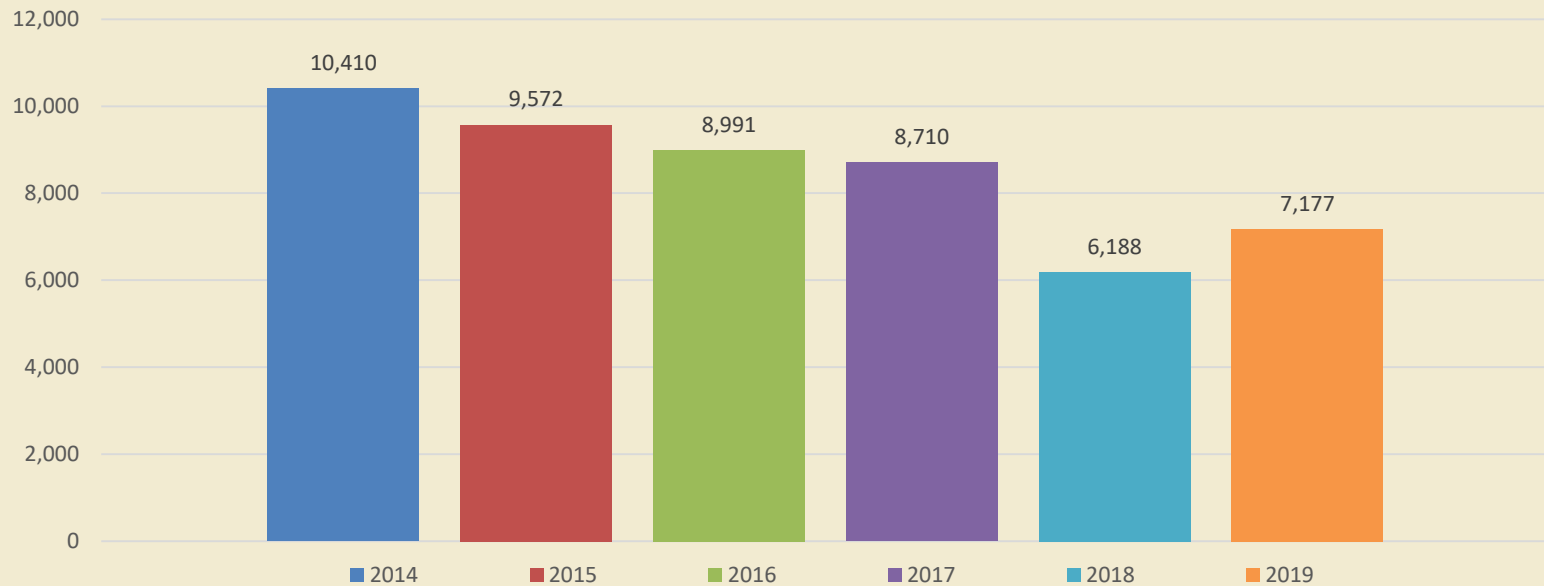
Permit Fees(Revenue) from January 2014 thru July 2019



TOTAL PERMIT FEES (Revenue)							
	2014	2015	2016	2017	2018	Jan - July 2019	% Change reflects the time period of January - July 2018 compared to January - July 2019
Building	\$ 2,131,184	\$ 1,456,553	\$ 2,223,112	\$ 1,444,896	\$ 1,639,340	\$ 1,877,529	14.53%
Planning	\$ 145,296	\$ 177,378	\$ 190,635	\$ 179,674	\$ 91,602	\$ 95,133	3.86%
Total	\$ 2,276,480	\$ 1,633,931	\$ 2,413,747	\$ 1,624,570	\$ 1,730,942	\$ 1,972,662	13.96%

CEDD - Construction & Development Services

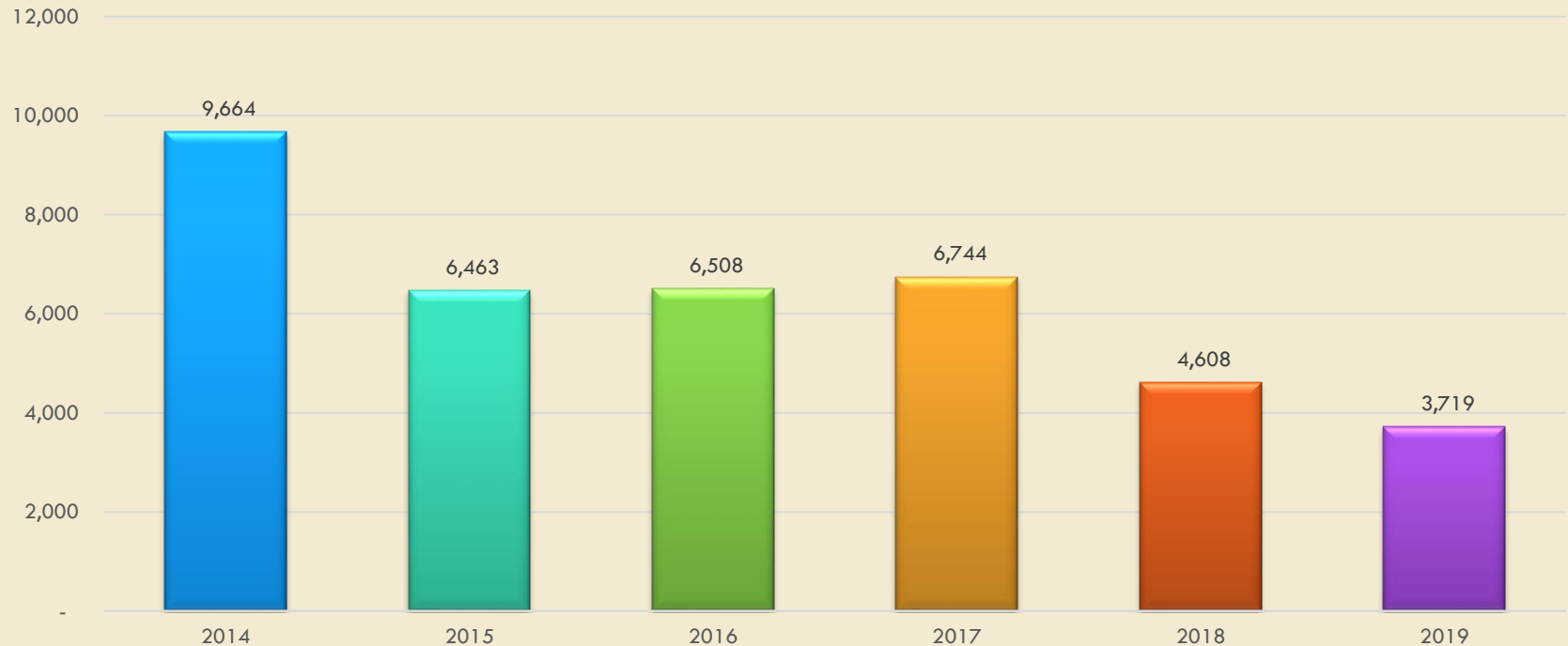
Total Inspections from January 2014 thru July 2019



Total Inspections January 2014 thru July 2019						
2014	2015	2016	2017	2018	2019	% Change reflects the time period of January - July 2018 compared to January - July 2019
10,410	9,572	8,991	8,710	6,188	7,177	15.98%

CEDD - Construction & Development Services

Total Permits Issued from January 2014 thru July 2019

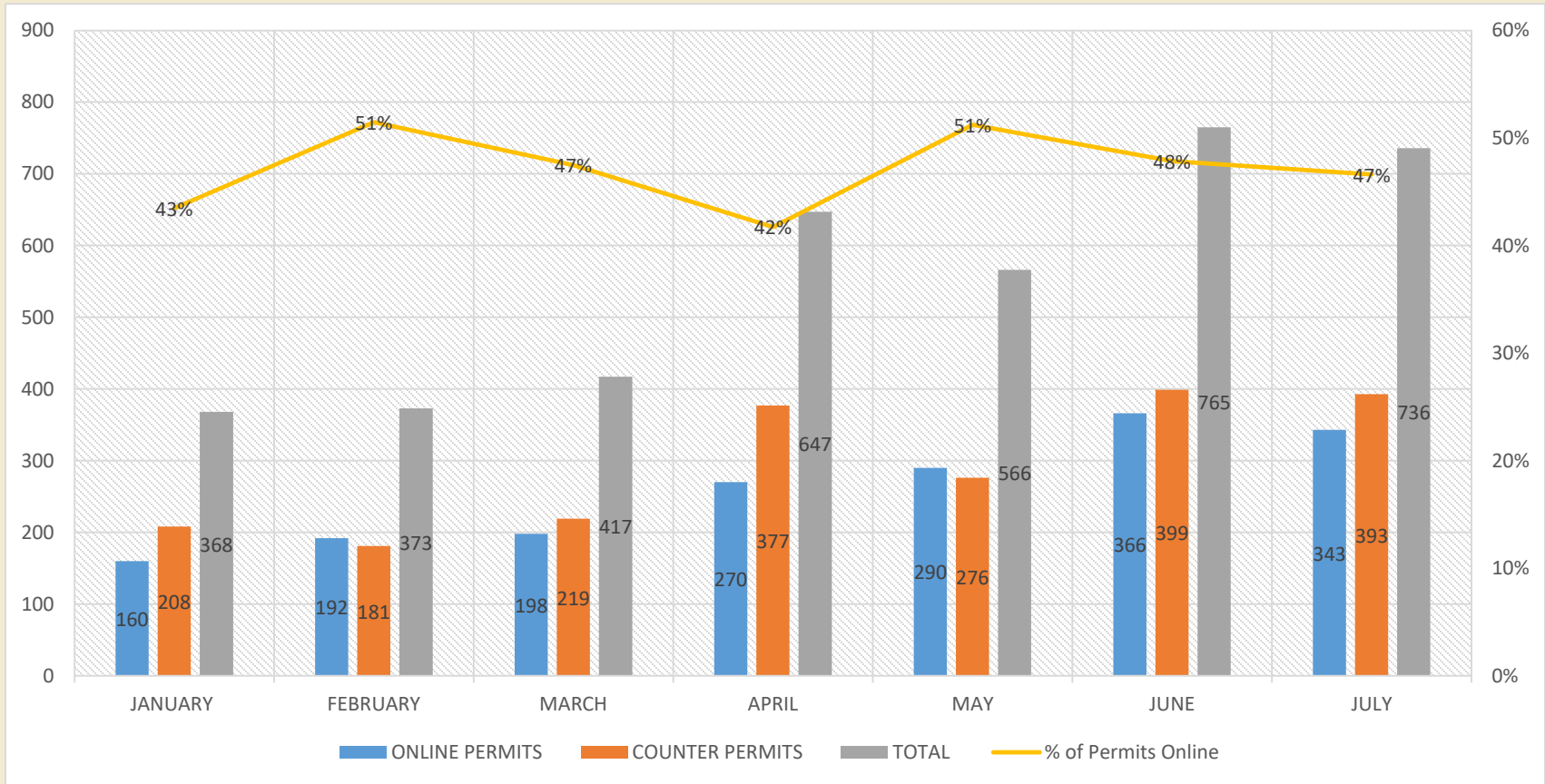


Total Permits						
2014	2015	2016	2017	2018	2019	% Change reflects the time period of January - July 2018 compared to January - July 2019
9,664	6,463	6,508	6,744	4,608	3,719	-19.29%

CEDD - Construction & Development Services

Online Permits Percentage

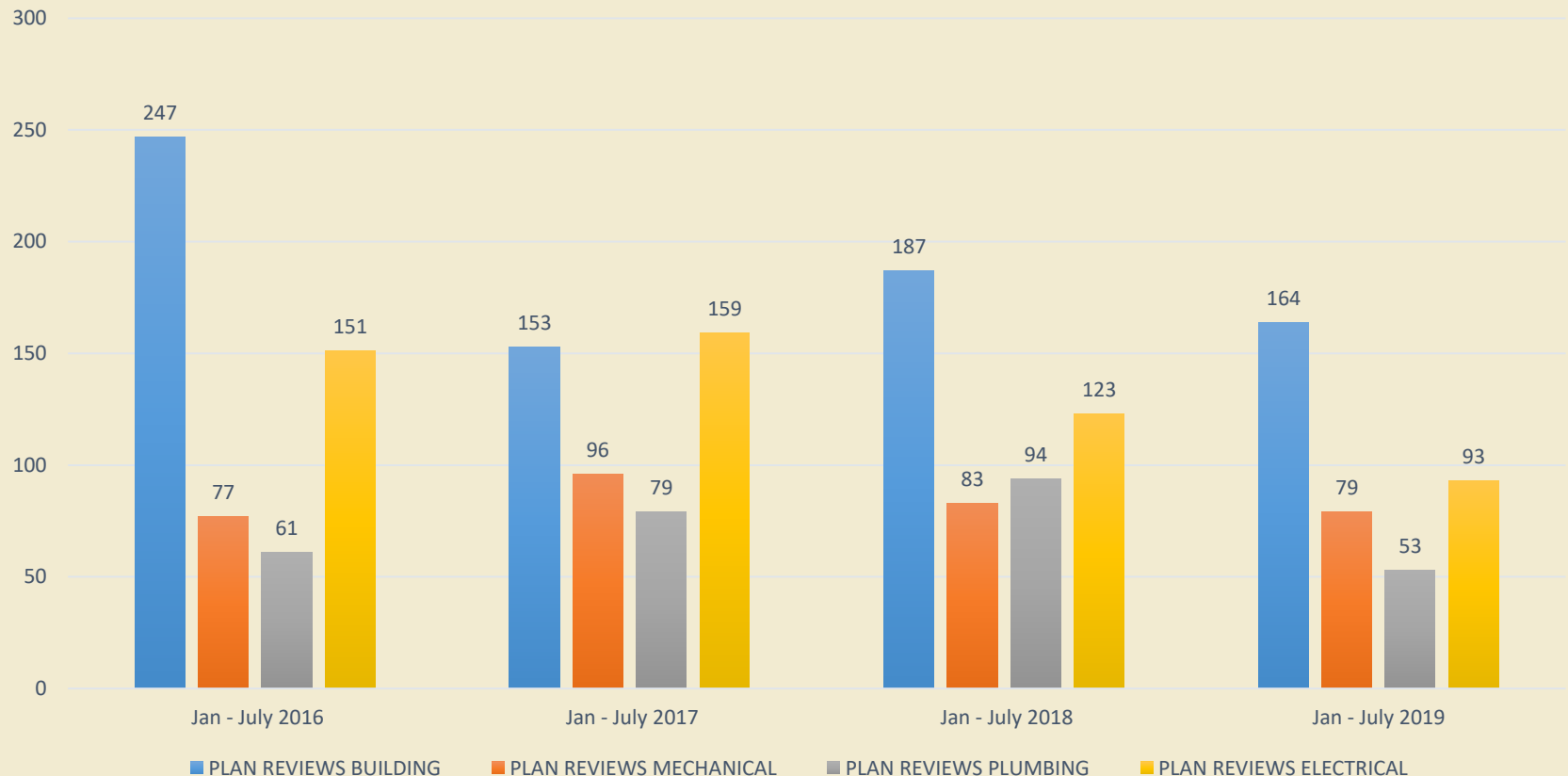
January 2019 thru July 2019



CEDD - Construction & Development Services

Commercial Plan Reviews

January thru July for 2016, 2017, 2018 & 2019



CEDD - Construction & Development Services

Achievements

- Implementation of the Digital Plan Review Program in process
- Execution of the Elevator Inspection Program
- Awarded the *Solsmart Gold Certification* for Solar Energy Projects by the U.S. Department of Energy

Neighborhood Development

PRESENTED BY:

Deb Dorsey, Housing and Program Manager

CEDD – Neighborhood Development

Scorecard

	Funding	Neighborhood Development Program	2019 Annual Target*	Jan - June Total**	% YTD
Housing Activities	HOME	Homebuyer Assistance	5	1	20%
	HOME	Homeowner Rehabilitation	14	14	100%
	HOME	CHDO Homebuyer/Rental	1	0	
	CDBG	Homeowner Rehabilitation	36	0	
	TOTAL HOUSING		56	15	27%
Property Improvements	CDBG, IHDA, Emergency, Sanitation, Charity	Demolitions	53	11	21%
	CDBG	Code Enforcement	2,600	815	31%
	TOTAL PROPERTY IMPROVEMENTS		2,653	826	31%

*The 2019 Annual Target changed since last Rockstat. It is now based on actual funding allocations for 2019.

**The 815 CDBG/Code Enforcement Total includes Jan – May

CEDD – Neighborhood Development

Achievements – Capacity and Resources

Training: CDBG,
HOME,
Environmental
Review, OSHA

Grant Award:
\$73,000 IHDA APP
Round 4 (demo
program)

Programs: Launched
CDBG Code Rehab
program

Collaboration: Fair
Housing Student Art
Contest (46
attendees)

Homebuyer
Program: Added 2
new participating
lender, anticipate 2
more

CEDD – Neighborhood Development

Achievements – Neighborhood Engagement

Neighborhood Specialist Activities – 1st 3 months

Met with 40 City staff members and 12 aldermen to understand processes

Attended 30 neighborhood meetings and 30 community group leaders

One-on-one meetings with 14 neighborhood organization leaders

In process of establishing 2 new neighborhood organizations

CEDD – Neighborhood Development

Achievements – Reports

2018 CAPER (HUD
end of year report):
Approved in June

2019 HUD Funding:
Announced in April
with a 4% decrease
in overall funding

2020-2024
ConPlan/AI/NRSA:
Planning for July
public meetings

CEDD – Neighborhood Development

Achievements – Housing Rehab Project

UNDER CONSTRUCTION

Before



After



A collaboration of three housing programs to rehabilitate a single family owner-occupied home.

CEDD – Neighborhood Development

Areas of Improvement

- Identify and apply for additional resources to complement our programs and continue to build collaborations with community partners.
- Increase the number of lead-licensed rehabilitation contractors.
- Continue to assess and develop workflow efficiencies and streamlined processes.
- Engage and build relationships with neighborhood associations and coordinate efforts of community organizations and stakeholders

Neighborhood Standards

PRESENTED BY:

Rob Wilhelmi

CEDD – Construction & Development Services

Jan – May 2019 Neighborhood Standards Code Enforcement Trends

	Jan	Feb	Mar	Apr	May	Jan - May Total		% Change	Jan - May Monthly Average	
						2019	2018		2019	2018
Total Complaints (Service Requests)	188	175	312	275	775	1725	1793	-3.8%	345	359
Unfounded Complaints	51	60	73	93	218	495	574	-13.8%	99	115
Knock and Talks	8	12	28	32	48	128	25	412.0%	26	13
*Avg No. Days to Initial Inspection	0.9	1.2	0.9	1.1	2.2	-	-	7.8%	1.3	1.2
Total Cases Started	364	362	673	388	905	2692	2518	6.9%	538	504
ProActive Cases Started	325	316	529	232	468	1870	1675	11.6%	374	335
CD ORD Cases (Rental, Zoning, Zoning/Non-Cont. Cases Started	12	15	20	17	11	75	98	-23.5%	15	20
Nuisance Cases Started	182	211	271	156	160	980	865	13.3%	196	173
Parking/Zoning Tickets Issued	118	106	304	155	666	1349	1555	-13.2%	270	311
	52	30	78	59	68	287	0	-	57	0

*Benchmark is 1 - 2 work days

Positive Trend

Negative Trend

CEDD – Construction & Development Services

Jan – May 2019 Neighborhood Standards Code Enforcement Case Trends

						Jan - May Total		
% Rate of Voluntary	85.2%	94.7%	86.3%	86.0%	85.2%	87.5%	73.2%	19.4%
Avg Days to Vol. Compliance	12.4	12.6	16.0	14.2	12.7	13.6	13.1	4.0%
% Rate of Induced Compliance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	9.9%	-100.0%
Avg Days to Induced	-	-	-	-	-	-	34.9	-
% Rate of Forced Compliance	14.8%	5.3%	13.7%	14.0%	14.8%	12.5%	21.4%	-41.4%
Avg Days to Forced	30.7	12.6	33.5	36.6	27.1	28.1	28.4	-1.0%

*Benchmarck is 1 - 2 work days

Positive Trend

Negative Trend

CEDD – Construction & Development Services

Jan – May 2019 Sanitation Statistics

HOUSEHOLD		
2018	2019	Change In Tonnage
Tonnage	Tonnage	
20,116.59	20,191.65	0.4%

RECYCLING		
2018	2019	Change In Tonnage
Tonnage	Tonnage	
3,140.10	3,157.12	0.5%

YARDWASTE		
2018	2019	Change In Tonnage
Tonnage	Tonnage	
3,551.34	3,876.40	9.2%

DEMO		
2018	2019	Change In Tonnage
Tonnage	Tonnage	
3,559.67	558.11	-84.3%



CEDD – Construction & Development Services

Mar – May 2019 Achievements & Improvements

- **Achievements**

- Selected new code enforcement ticketing program that will increase efficiency.
- Attended several business and neighborhood group meetings including Jackson Oaks, Trevor Circle, SWIFTT, and District 2.
- Assisted organizing and attended Sablewood Drive Neighborhood Celebration.

- **Future Areas of Improvement**

- Evaluate effectiveness of an instantaneous violation ticketing program.
- Work with RRWRD on site improvements to the City's Household Hazardous Waste Collection facility.